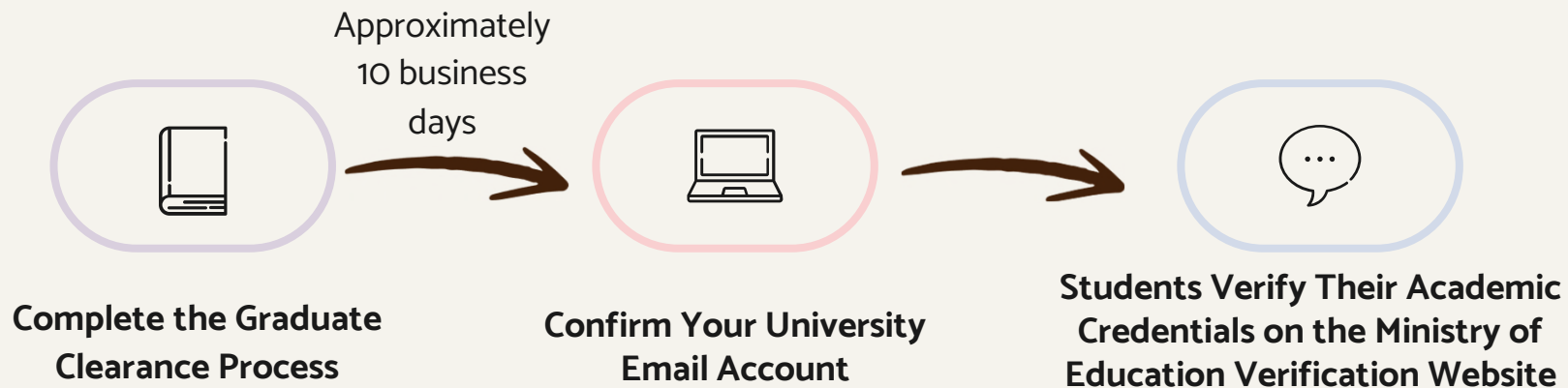




國立臺灣大學  
National Taiwan University

# Overview of Digital Certificates and the Digital Credential Wallet (TW DIW)

# Related Procedures



1. Complete the graduation clearance procedures and collect the paper diploma.
2. Within 10 business days, the Office of Academic Affairs will issue the digital degree certificate through the Ministry of Education's Digital Certificate Verification System and send it to the student's university email account (student ID@ntu.edu.tw).
3. The student receives the digital degree certificate file via their university email account.
4. The student provides both the digital degree certificate file and the Ministry of Education's verification website to external organizations for academic credential verification.

# How to Verify a Digital Degree Certificate?

Website URL : <https://dcert.moe.gov.tw>



Digital Degree Certificate QR Code



## Verification Successful

This digital certificate has been officially recognized by the Ministry of Education and accredited universities and colleges.



## Verification Failed

This digital certificate has not been recognized by universities and colleges.



## Verification Warning

This digital certificate is not the latest version. Please verify its status with the certificate holder or the issuing institution.

The Ministry of Education Digital Certificate Verification System allows users to verify digital degree certificates. (The official website URL is subject to announcements by the Ministry of Education.)

# Digital Credential Wallet (TW DIW) Overview

## What is the Digital Credential Wallet (Taiwan Digital Identity Wallet, TW DIW)?

A secure tool for storing and presenting digital credentials. Important personal documents, such as academic diplomas, can be centrally managed.

## Features of the Digital Credential Wallet (TW DIW)

- (1) Utilizes digital signatures and encryption technologies to ensure that credential data is tamper-proof and verifiable.
- (2) Allows users to present credentials anytime via mobile phone for quick and convenient verification when needed.
- (3) Enables fully-controlled management of various credentials, eliminating the need to carry physical/paper documents.



# Issuance and Verification Process

## Issuance Process

After receiving a digitally issued PDF diploma, you may apply for a Digital Credential Card through the [Digital Credential Management Center](#). Upload the PDF, enter the email verification code, confirm personal information, and submit the application. Then, scan the system-generated QR code with the [Digital Credential Wallet app \(TW DIW\)](#) to add the credential card.

## Verification Process

Users can scan a QR code provided by the verifier using [the Digital Credential Wallet app \(TW DIW\)](#). The system will automatically display the credential card available for verification. After confirming the information fields to be shared, tap Submit to complete the verification.

1. Upload your digitally issued PDF diploma.
  2. Enter the email verification code for identity confirmation.
  3. Confirm your personal information and submit.
  4. Scan the QR code and add into the Digital Credential Wallet (TW DIW).
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1. Use the Digital Credential Wallet app (TW DIW) to scan the credential QR code.
  2. The system automatically displays the credential card available to select.
  3. Confirm the information fields provided.
  4. Tap Submit to complete the verification.

# Frequently Asked Questions (FAQ)

## **Q: What is a digital degree certificate?**

Beginning with the 2021 Academic Year, our university has issued digital degree certificates (PDF format) through the Ministry of Education's National Digital Certificate Verification System for Universities and Colleges. Digital degree certificates contain the same information as their paper counterparts and are equally valid and legally recognized.

## **Q: What can I use a digital degree certificate for?**

Digital degree certificates carry the same legal validity as paper degree certificates and may be used for purposes such as further education, employment, and overseas study. Their authenticity can be conveniently verified through the Ministry of Education's verification system.

## **Q: How can I obtain my digital degree certificate?**

The digital degree certificate will be delivered to your university email account (Student ID@ntu.edu.tw). If you do not receive it within 10 working days after obtaining your paper degree certificate, please contact the responsible unit of the office of academic affairs for verification and assistance.

## **Q: How should discrepancies between a digital degree certificate and a paper degree certificate be handled?**

Please contact the responsible unit of the office of academic affairs as soon as possible to verify the information and request any necessary corrections.

Undergraduate Academic Affairs Division: +886-2-3366-2388#206

Graduate Academic Affairs Division: +886-2-3366-2388#405

Branch Office of Academic Affairs in College of Medicine: +886-2-2312-3456#262192

# Frequently Asked Questions (FAQ)

## Q: How can I save my digital degree certificate?

Please download and keep the original file. Do not resave it as a new file or save a printed version, as doing so may modify the certificate's encoded information and affect its verification status.

## Q: Are alumni eligible to apply for a digital degree certificate?

At present, digital degree certificates are available only to graduates from the 2021 Academic Year onward.

## Q: Where can I apply for a digital credential card?



Digital Certificate Management Center Website  
(<https://dcmc.csie.ncku.edu.tw/>)

## Q: Are all digital degree certificates eligible for a digital credential card?

Only digital degree certificates issued from July 2026 onward are eligible for a digital credential card.

## Q: Where can I find more information about the Digital Credential Wallet (Taiwan Digital Identity Wallet, TW DIW)?



For more information, please refer to the Frequently Asked Questions (FAQ) for the Digital Credential Wallet (Taiwan Digital Identity Wallet, TW DIW) published by the Ministry of Digital Affairs.

Taiwan Digital Identity Wallet (TW DIW) FAQ:  
<https://wallet.gov.tw/zhtw/qa.html>  
(Only Chinese version available)

# Digital Credential Wallet (TW DIW) Q&A



Digital Credential  
Wallet (TW DIW) QR Code

## Q: Is there any fee for using the Digital Credential Wallet?

A: (1) No. (2) The core functions are provided free of charge (certain third-party value-added services may incur additional fees).

## Q: Is the Digital Credential Wallet secure?

A: (1) The system adopts multiple protection mechanisms. (2) It includes data encryption and identity verification technologies. (3) It can ensure the security and authenticity of credential data.

## Q: Does the Digital Credential Wallet affect my personal privacy?

A: (1) It emphasizes users' control over personal data. (2) Users can choose what information to share based on their needs. (3) It can help the security of personal data exposure.

## Q: What if I lose my mobile phone?

A: (1) The credentials can be promptly protected through suspension and locking mechanisms. (2) They also combine identity verification mechanism. (3) The mechanisms can reduce the risk of unauthorized use

Source: Taiwan Ministry of Digital Affairs, Digital Identity Wallet. Available at: <https://wallet.gov.tw/zh-tw>